



UNIVERSITY OF TORONTO
FACULTY OF MEDICINE

LaserFiche Appointments Manual

Guide to Academic Appointments Using
Web Forms and LaserFiche Read-Only Portal

Hospital Coordinators Version

Discovery Commons

March 2018

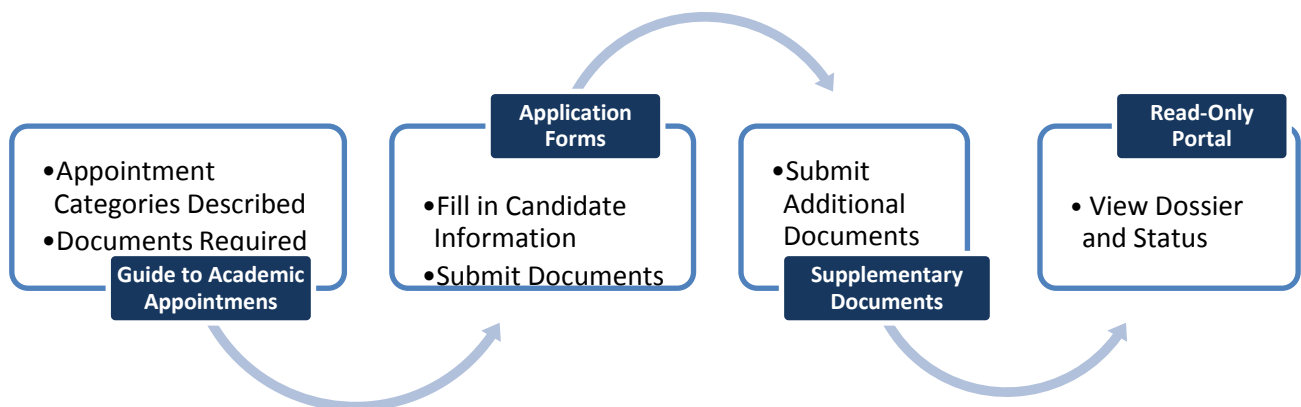
When to Use the LaserFiche Online Appointments Web Forms

- **All academic Clinical MD appointments** including foreign-trained physician appointments, and clinical cross appointments
- Junior Promotions (this bullet refers solely to clinical appointments where the applicant is moving from the rank of Lecturer to Assistant Professor)
- Status-Only Appointments
- Non-budgetary cross appointments
- Adjunct and Visiting Appointments
- Part-time appointments

Components of the Appointments System

Overview

The Academic Appointments Workflow, for hospital contacts, is carried out over 4 different, but inter-related sites. These will be described in more detail as we go through the Appointments workflow but the following is a brief description of the role each application plays in the system.



The online Guide to Academic Appointments

The Guide to Academic Appointments (<http://aca.med.utoronto.ca/>) will guide you, in a step-by-step process, to the correct academic appointment category for your candidate and will show a list of the list of documents required in each appointment category's application package. The Guide also contains links to the online application forms and to other helpful information.

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Step-by-Step Guide to Applying for an Academic Appointment

This Guide includes a series of questions that, when answered, will assist in determining the appropriate appointment category for an individual interested in applying for an academic appointment in the Faculty of Medicine. It also provides information on the submission/approval/renewal policies for each category.

Academic appointment categories in the Faculty of Medicine are governed by either the Clinical Faculty Policy or specific University of Toronto academic policies and guidelines.

The approval pathways for appointments and the documents a candidate must submit vary greatly depending on the policy under which the appointment falls, as well as the category and rank of the

Policies Governing Faculty Appointments

- Clinical Faculty Policy
- University Academic Policies and Guidelines

Go Directly To...

- Clinical Faculty Appointment Categories
- University Faculty Appointment Categories

(<http://aca.med.utoronto.ca/>)

You may follow the series of questions you see on the home page or, if you are already familiar with the appointment categories, go directly to the list of documents and/or the application forms themselves.

Three ways to get to the 2nd component of the workflow – the application forms:

- Click on the Apply Now button on the page of the Guide that lists the documents required.
- In the menu bar of the Guide, go directly to the Forms link. It is visible on any page of the Guide.

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Clinical (MD) Adjunct Academic Appointments

Description: These physicians usually work in a non-affiliated hospital, industry or private practice and are engaged in academic work for less than 20% of their professional working time.

Duration: Term and renewal of the term is at the discretion of the Department Chair.


Approval: Appointments in this category are approved by the Vice Dean, Clinical Affairs.

Available Rank: Lecturer, Assistant Professor, Associate Professor. Unlike status-only lecturers, lecturers appointed under the Clinical Faculty Policy are [eligible](#) for promotion to Assistant Professor.

Required Documents:

Document type	Agent Responsible for Supplying	When Required
Application Form	Candidate	on application
Curriculum Vitae	Candidate	on application
Certificate of Professional Conduct	Candidate	on application
Time Commitment	Candidate	on application

Policies Governing Faculty Appointments

Clinical Faculty Policy 
 University Academic Policies and Guidelines

Relevant Links

Faculty of Medicine
 Clinical Affairs Website
 College of Physicians and Surgeons of Ontario
 Royal College of Physicians and Surgeons of Canada

Apply Now

- c. In your web browser, go directly to the appropriate web application form for your candidate.
- i. Clinical MD Academic Appointments:
<https://documents.med.utoronto.ca/Forms/clinical>
 - ii. All Other Academic Appointments:
<https://documents.med.utoronto.ca/Forms/nonclinical>

Online Application Forms

There is a different form for Clinical MD applications and for non-MD applications (see URLs above). And there is a third form for submitting additional documents when an application form has already been submitted. You must use these online forms whenever you are submitting an application for any of the faculty appointment categories listed on page 2 of this manual. These forms are designed to allow applications from both individuals applying on their own and from hospital coordinators submitting forms on behalf of their staff. Links to these forms are also in the above-mentioned Guide to Academic Appointments but their URLs may be bookmarked or placed in other information pages for quick access.

Documents may be attached to these application forms. If you are in possession of the complete set of the documents you are responsible for at the time of submission, you may attach all of them to the application form. For the list of required documents please see the Guide to Academic Appointments discussed on page 3 of this manual.

The screenshot shows the top portion of an application form. At the top left is the University of Toronto Faculty of Medicine logo. The main header is 'Application Form' in white text on a dark blue background, with 'Clinical Appointments & MD Promotions from Lecturer to Assistant' below it. A red arrow points to the 'Requesting appointment to which Faculty of Medicine Department*' dropdown menu, which currently shows 'Anesthesia'. Below this is a 'Department Division (If Applicable)' dropdown menu. The next section asks 'Do you hold, or have you ever held, an academic appointment at the University of Toronto?*' with radio buttons for 'Yes' and 'No'. This is followed by 'What type of University appointment are you applying for now?*' with a dropdown menu showing 'New primary appointment' and a note that the appointment category will be added later by the department. The form then has input fields for 'Surname*', 'Given Name*', 'E-mail Address*', and 'Clinical Practice Address*' (with a sub-field for 'Street Address').

Submission and subsequent acceptance of the application form, by a Faculty of Medicine department, triggers a sequence of events in our LaserFiche document management system that result in a dossier (folder) being created for the applicant and the insertion of any documents attached to the application form into that dossier. You will receive an automated e-mail from LaserFiche telling you when this sequence of events has occurred. It will happen when the department accepts the form, not immediately after you submit the form.

NOTE: Acceptance of the application form does not mean that the applicant's appointment has been approved – just that the online application form has been deemed valid and an application dossier has been created for the applicant.

An **Applicant ID** is created automatically at this time and may be used in the Supplementary Documents form to submit documents obtained after the initial application form has been accepted. The notification e-mail mentioned in the paragraph above will give you the Applicant ID and the URL for the Supplementary Documents form.

(<https://documents.med.utoronto.ca/forms/appointmentdocs>)

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Supplementary Document Submission
Academic Appointments

Applicant ID *

Candidate Last Name *

Your Email *

This is to provide you with confirmation that the files were successfully uploaded to the applicant's dossier or if there had been an error.

Attach Documents Please review the [List of Required Documents](#) for your appointment type.
Accepted file formats: .pdf, .doc, docx, .tif, .txt, .rtf, .jpg
File names should not contain spaces, hyphens, commas or other special characters.

The green bar means the file attached to the form properly. Clicking on the green bar before submitting the form will disrupt the proper attachment of the file to the form.

Non-Clinical Academic Appointments

If, after reviewing Guide described on page 3 of this document, you see that the appropriate academic appointment category for your candidate is not a clinical MD academic appointment, then you or your candidate will complete the Application Form titled Other Academic (non-MD). This is true even if your candidate is a physician.

Appointments: <https://documents.med.utoronto.ca/Forms/nonclinical>

In this case, you will not receive notification when the application form is accepted but you will be notified and given the applicant ID if any further documentation is requested by the department.

Tracking the Status of your Clinical Appointment Application

LaserFiche Read-Only Portal

If you are a hospital coordinator with a fully-affiliated or a community-affiliated hospital, and if you have submitted an application for a Clinical-MD academic appointment, you will receive an e-mail as soon as your application is accepted by the department.

As mentioned before, this e-mail will give you're the Applicant ID number. It will also give you a link to the LaserFiche Read-Only portal where you can view the documents in your candidate's dossier and follow the status of an application as it proceeds through the approval process at the Faculty of Medicine.

The Read-only Portal (<https://documents.med.utoronto.ca/appointments>):



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Version 8.2.0

Repository Appointments

User Name

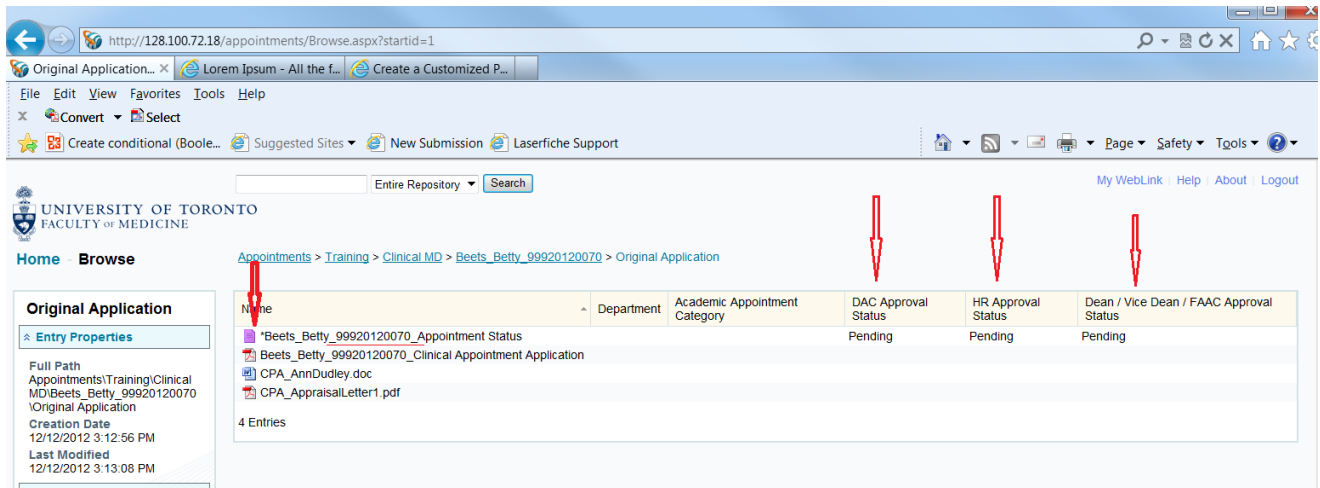
Password

Document management portal powered by Laserfiche WebLink 8.2.0 © 1998-2011 [Laserfiche](#)

Your username and password will have been supplied to you by the department coordinator. If you do not have this, please contact the department coordinator.

After logging in, click on the link titled '**Browse Dossiers**', then on 'Hospital Coordinators', then on your login folder. A list of applicant dossiers should appear.

Double-click on the applicant's name, and then on the folder titled Original Application. You will see the list of the documents collected thus far for this appointment application and columns denoting the status of the application as it moves through the approval process.



The numbers following the applicant's name in the file name ending with _Appointment Status are the Applicant ID and can be used on the Supplementary Documents web form <https://documents.med.utoronto.ca/Forms/appointmentdocs> to upload any documents that may be missing. You cannot use this Read-Only portal to submit documents.

If you cannot see the columns with the approval status at various stages, you may double-click on the file with the purple icon and the file name ending in _Appointment Status. An empty window will appear, but to the left of it you will see a box with the appointment status listed.



These dossiers will disappear from your view after the applicant has received final approval by the Dean's office, or their application has been withdrawn. You will be notified via email when either of those events takes place.

Frequently Asked Questions

1. I saved a partially-completed web form but don't know how to get back to it.

Answer: When you 'Save' an incomplete form to 'Submit' at a later date, you should receive an email with a link that allows you to log back in to that half-finished form. This email comes from the address HRappts.medicine@utoronto.ca. Sometimes, in hospitals with strong spam filters, this important message ends up in the Junk mail folder. If you can check your junk mail and retrieve it, you should be able to direct your mail application to Never Block This Sender.

People use different email applications so this is hard to say exactly what to do but your IT person will know how to stop a particular address from going to junk mail.

2. How do I know my submitted web form was received?

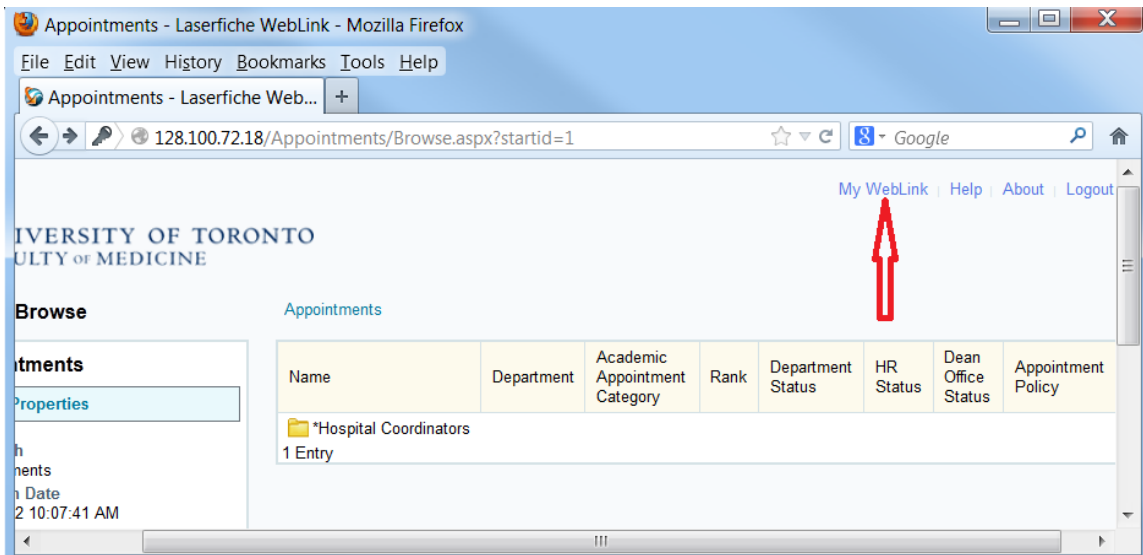
Answer: When you submit a completed form, the website returns a Thank You page and that is all the notification you will get for a few days. What happens is that the system first alerts a department coordinator that a web form has been submitted. The department coordinator can then check to see that the form is valid, they can fill in a few fields that you don't see, and only when they click a button to accept your form do you receive an email saying they got it. So, if they are not prompt in doing that, you may wait a few days before hearing from them.

3. When I log in to check the status of my appointment application, I can see my applicant's dossier but I do not see the same columns as shown on page 8 of this document.

Answer: The column view can be disturbed when we make back end changes to the system, so this may happen from time-to-time. Annoying, but easy to fix.

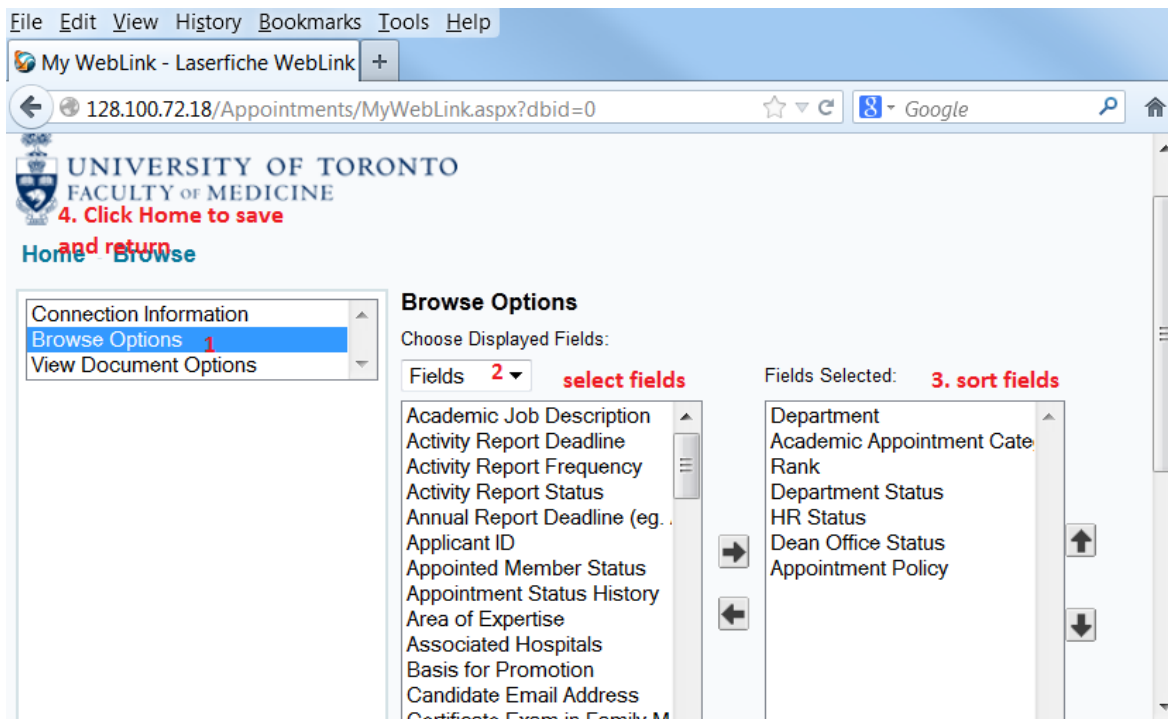
Log in to the Read-Only Portal as you normally would. Select Browse Dossiers.

In the top right-hand corner of the page click on the link called My Weblink.



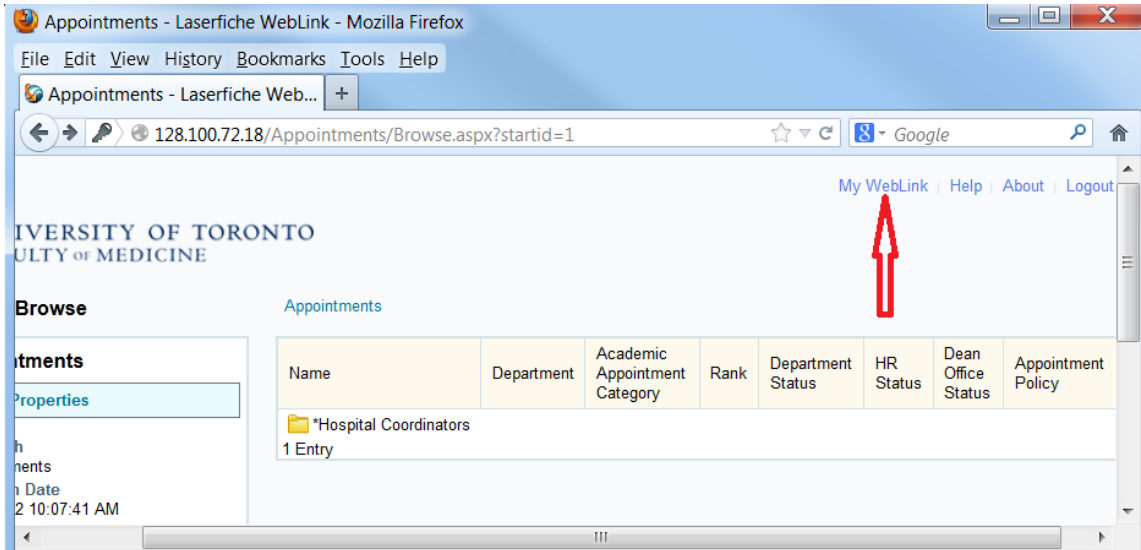
Now select Browse options in the Left-side bar. In the small drop down called 'Choose Displayed Fields' make the 'Fields' option is selected. Select the desired fields (i.e. column headings) you want to see by selecting them in the first box, hitting the little side arrow keys and have them appear in the second box.

The fields shown in the second box here are the column headings people usually want to see. When you are done, click the Home button on the left side.

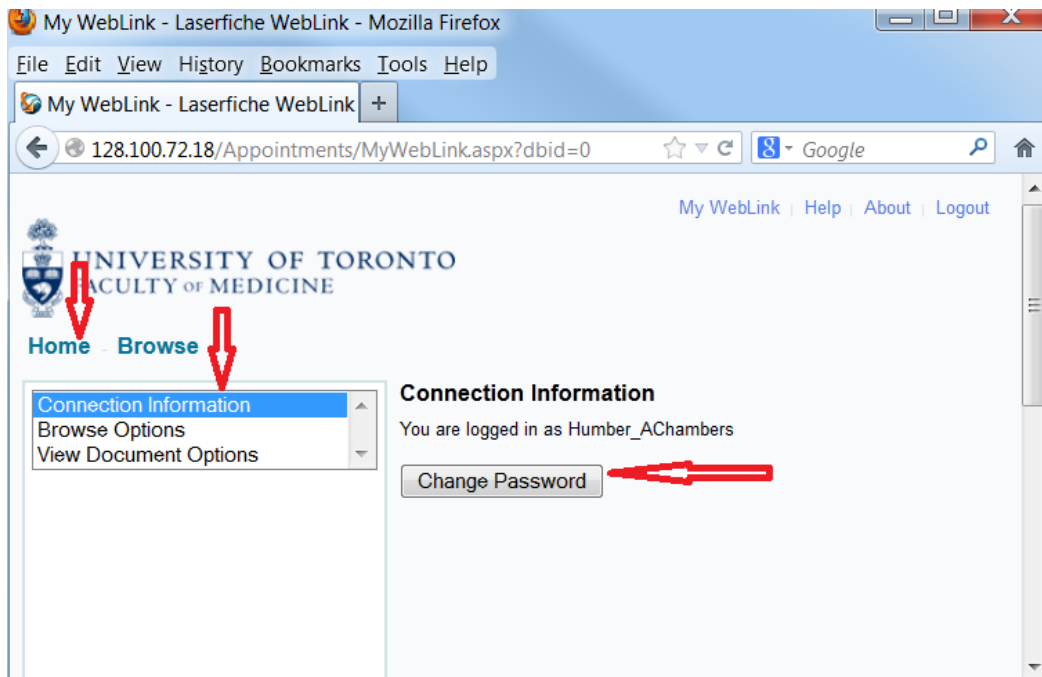


4. How do I change my password?

Log in to the Read-Only Portal as you normally would. Select Browse Dossiers. In the top right-hand corner of the page click on the link called My Weblink.



Make sure the Connection Information option is selected in the left sidebar and select 'Change Password'.



Follow the brief instructions for changing a password. Click OK. And then Click Home.

5. Why has the dossier disappeared?

Answer. If you have been tracking the stages of the dossier as it moves through the academic approval process and it suddenly disappears, it is likely because a final decision was made in the Dean's Office. Approved or not, this decision by the Dean's Office causes the dossier to be removed from your view. You will receive an email telling you what the final decision was.

This is done so that dossiers don't build up in your view of the system. The documents are all still safe, they belong to the department, and the department still sees them.
